

Terms and Conditions for the Raffle organized by El Palacio Andaluz

1. Organization and objective

El Palacio del Embrujo S.L. (that is: "El Palacio Andaluz"), with C.I.F. number B-41705971 and located at the following address C/ María Auxiliadora, 18 B. 41008 - Sevilla, will be organizing a Raffle based on the following established terms and conditions.

2. Place and duration

The Raffle will be held throughout Spain and overseas

The commencing date of the Raffle will be announced on the Palacio Andaluz official Facebook and Instagram page, on 12th November 2019 and the closing date will be 4th December 2019 at 23.59 hours.

3. Requirements for competing

The draw is open to individuals aged 18 and over, who are friends or follow the Andalusian Palace official Facebook and/or Instagram, who will share the publication that will be made on these networks and who will name the person with whom they would like to share the prize.

It is possible to participate in both networks (Instagram and Facebook) but no more than one participation per person is allowed.

4. Prizes – General Conditions

One (1) prize consisting of two tickets for the special New Year's Eve Gala which includes a gala dinner and one night for two people at the Hotel Meliá Lebreros 4* will be drawn at random by software.

Under no circumstances may the prize be exchanged, altered or compensated in any way.

The prizewinner may decline the prize, but in no case will an alternative prize be offered, nor will the winner be entitled to any indemnification or compensation.

In order to claim the prize, the prizewinner must contact the Andalusian Palace using a private message through their social profile on Facebook or Instagram, agreeing to the terms and conditions of delivery and providing the necessary personal information to be able to receive the prize.

5. Competition's regulations

In order to participate in the competition, these requirements must be met:

1. Follow the account of El Palacio Andaluz in Facebook and/or Instagram.
2. Share the Raffle publication and make public on the social media wall.
3. Tag the person with whom the prize will be shared in the comments of the publication in the social network in which you participate.

Any inappropriate comment, content or containing any insult or offensive language towards any member of the community on Facebook, Instagram or the company itself will not be considered valid.

6. Selecting the winner

There will be a random draw among all participants through a platform. It will be verified that the winner meets all terms and conditions.

7. Notifying the winner

The name of the prize-winner will be published in the social networks in which the competition takes place (Facebook and Instagram) on 5th of December. The winner must contact El Palacio Andaluz by private message.

If the prize-winner does not contact El Palacio Andaluz within 72 hours of announcing the winner on the social networks, or if the prize-winner disclaims the prize, the draw will be repeated and the name of a new winner will be published. If the same happens to the following winner, the draw will be cancelled.

8. Rights and limitations

El Palacio Andaluz aims to ensure that the participants of the competition will deal with each other honestly, fairly and in good faith, treated with equal opportunities and with strict respect towards each other. Therefore, any abusive or fraudulent use of these conditions will result in the disqualification of the participant from the draw.

El Palacio Andaluz withdraws any responsibility in the event of any error in the data provided by the prize-winner that prevents their identification.

El Palacio Andaluz reserves the right to take legal action against any person who performs any act likely to be considered manipulation or falsification of the contest.

El Palacio Andaluz excludes any liability for damages of any nature that may be due to the temporary lack of availability or continuity of the operation of the services through which it participates in the promotion, to the disappointment of the usefulness that users may have attributed to them, and in particular, but not exclusively, to failures in access to the various pages and sending participation responses through the Internet or telephone communications enabled for this purpose.

El Palacio Andaluz reserves the right to make changes or cancel the competition if circumstances arise outside of its control.

El Palacio Andaluz reserves the right to postpone or extend the period of the competition, as well as the faculty to interpret the present legal bases.

The organising company reserves the right to shorten, extend, modify or cancel this competition if exceptional circumstances should prevent it from being held, communicating these circumstances in such a way as to avoid any damage to the participants in the promotion.

The company organizing the promotion will not be responsible for delays, losses or damages for causes that are not attributable to it. The organizing company will not be responsible for cases of force majeure that could prevent the winner from enjoying all or part of his prize.

Also, the organizing company will be exempt from any liability if any of the cases indicated, as well as any liability for damages that may occur during the enjoyment / duration of the prize.

9. Image Rights

For the purposes set forth in Organic Law 1/1982, of 5 May, on Civil Protection of the Right to Honour, Personal and Family Intimacy and to one's own Image, it is established that the acceptance of the prize by the winner implies the express granting of the authorisation set forth in Article 2a to El Palacio Andaluz to use his or her name and surname, as well as his or her image, in any public or dissemination activity related to this promotion, without the right to any remuneration or benefit other than the awarding of the prize. The refusal will imply the automatic withdrawal of the prize.

10. Processing of personal data

In accordance with EU RGPD 2016/679 and together with Directive (EU) 2016/680 of the European Parliament and of the Council, of 27 April 2016 on the Protection of Personal Data, the user who participates in the competition is informed and authorises the registration of the personal data provided in a file for which El Palacio del Embrujo S.L. is responsible for the purpose of managing the competition in accordance with the processing of personal data reported in these databases. Participants in the competition authorise El Palacio Andaluz to use their personal data exclusively for commercial purposes, and may incorporate given data in an automated file for which they will be responsible for communicating with the user in the future.

Users may exercise their right to access, rectify, cancel or oppose the processing of their data by means of a written request, accompanied by a copy of their National Identity Document or other official personal identification document, addressed to El Palacio del Embrujo S.L.

11. Accepting terms and conditions

Entry into the competition will be deemed as acceptance of these Terms and Conditions, therefore by not accepting to all or part of them will imply the exclusion of the participant and as a consequence, El Palacio Andaluz will be released from the fulfilment of its obligation contracted with that participant.